

Deborah.Easterling

239131

From: Deborah.Easterling
Sent: Monday, September 10, 2012 1:39 PM
To: 'tlburns@comporium.net'
Subject: RE: Letter of Protest

Dear Mr. Burns,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: scpscforms@gmail.com [<mailto:scpscforms@gmail.com>]
Sent: Monday, September 10, 2012 8:31 AM
To: PSC_Contact; tlburns@comporium.net
Subject: Letter of Protest

PLEASE DO NOT REPLY TO THIS MESSAGE. This email message is an auto response email and was sent from an address that is not checked. To contact us with an issue or suggestion, please visit <http://www.psc.sc.gov/contact.asp>.

RECEIVED

PSC
MAIL / DIV 2



* Required Fields

Letter of Protest
in Docket _____ - _____ - _____

Print

Email

Date: * 9/10/2012

Protestant Information:

Name * Timothy Burns

Mailing Address * 29005 Windjammer Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-548-7559

E-mail tlburns@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I've lived in Tega Cay for over 20 years and I'm a customer of TCWS

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Tega Cay has grown considerably over the past 5 to 10 years. TCWS should be using revenues collected from a growing account base over that time to improve service and equipment to service those accounts. Their billing systems are achaic and they seem to have no concern for providing quality water service to Tega Cay residents. Please don't give these guys a rate increase. They have residents of Tega Cay over a barrel. Can the state force them to improve service at current rates or sell the facilities to THE CITY OF TEGA CAY?

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No